



Commonwealth of the Northern Mariana Islands
Department of Labor
 Office of the Secretary
 1356 Mednilla Avenue | Capitol Hill
 P.O. Box 10007 | Saipan, MP 96950
 Phone: (670) 664-3196 | Fax: (670) 664-3197
 Web: www.marianaslabor.net



FOR IMMEDIATE RELEASE

October 1, 2020

CNMI DOL PUA Program announces change of operations

The CNMI Department of Labor (CNMI DOL) is announcing that it will temporarily suspend the **in-person appointments** it has established for the PUA program at CNMI DOL building # 1334, starting October 15, 2020 to November 30, 2020.

The suspension is necessary for the Department to proceed with claims adjudication for PUA applicants whose applications have not been processed due to errors or incomplete information; to audit overpayments; conduct appeals; and for fraud detection purposes.

All PUA claimants who have pre-registered for appointments prior to the change in operations will be allowed to walk in for their scheduled appointments only up to October 14, 2020.

The Department is still accepting initial applications and weekly claims certification submissions via online (Hiremarianas.com) or at DOL building #1334 and will consider in-person appointments depending on the nature of the request.

Due to the change in PUA operations, the Department has revamped its email and Call Center operations. All individuals with PUA claims inquiries are encouraged to email info@puamarianas.com or call the following numbers for inquiries on their claims (hours of operation M-F, 8:00 am to 4:00 pm, except on local or federal holidays):

670-322-8870	670-322-8871	670-322-8872
670-322-8873	670-322-8874	670-322-8876
670-322-8877	670-322-8878	670-322-8879
670-322-8890	670-989-9190	670-989-9192
670-989-9193	670-989-9194	

Additional DOL telephone lines:

- Administrative Services 664-3196/322-9947
- Division of Employment Services 323-9994/9995
- Enforcement 322-9940/9941
- Benefits Payments Control Unit 322-9943/9944
- PUA Fraud Hotline 989-9095
- Administrative Hearing Office 664-3290/3291
- OSHA 664-3156/3157
- WIA 664-1708/1709



Commonwealth of the Northern Mariana Islands
Department of Labor
Office of the Secretary
1356 Mednilla Avenue | Capitol Hill
P.O. Box 10007 | Saipan, MP 96950
Phone: (670) 664-3196 | Fax: (670) 664-3197
Web: www.marianaslabor.net



As of September, the Pandemic Unemployment Assistance and Federal Pandemic Unemployment programs have nearly 6,000 PUA applicants and disbursed more than \$80 million in benefits.

The Department is reminding PUA applicants that they should continue to apply for the PUA program each week, only if they are still unemployed, furloughed, or have reduced working hours due to the economic impact of COVID-19.

For more information, contact the PUA Call Center at the numbers listed or send an email to info@puamarianas.com.

CNMI DOL is an equal opportunity employer/program and auxiliary aids and services are available upon request to individuals with disabilities. Visit CNMI DOL's website at www.marianaslabor.net for more PUA/FPUC-related information.

###